

**Lanzamiento Year 3 Quarter 4 Report**  
**Student Success Coaching**

The 3 SRJC Student Success Teams (Welcome & Connect Center, Intercultural Center, Petaluma Student Success Team) have taken the following steps and actions to support Lanzamiento students in the 4<sup>th</sup> quarter of Year 3 (July 1- September 30):

- Embedded Success Coaching supporting 22 sections in Fall 2023 semester with a total of 613 students enrolled in these 22 sections
- Sent three check-in texts to enrolled in Lanzamiento sections with Success Coach embedded coaching support for fall 23
  - 67 responses to texts asking for support
- For Fall 23, sent three check-in emails to faculty teaching Lanzamiento sections with embedded Success Coaching support
- Followed up on 29 students for Lanzamiento student faculty referrals
- 8 total coaching meetings with students enrolled in the 22 supported sections
- Provided SRJC Ready appointments for new students. In the 4<sup>th</sup> quarter of Year 3, the Success Teams met with 86 students.

**Key Strategy 2:**

<p>2. Implement a Welcome Center that provides onboarding support for new students.</p>	<p><b>Year 3:</b> Continued evaluation and improvement upon providing culturally relevant content offerings in SRJCReady program;</p> <ul style="list-style-type: none"> <li>• Continue Welcome Center first year program participation through first term including faculty mentoring opportunities</li> <li>• Increase participation of activities and service engagement among Hispanic and low-income students by scaling up and focused recruitment</li> <li>• Grow SRJCReady participation from 350-400</li> </ul>
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**SRJC Ready**

- The 3<sup>rd</sup> and 4<sup>th</sup> quarter saw the start and completion of the 3<sup>rd</sup> year of SRJC Ready programming and support. SRJC Ready is designed for new students and offers a meeting with a Peer Success Coach where they can learn about resources, supports, and tips that relate directly to the courses they are enrolled in for the fall semester. This year, we reached out to 1544 students by postcard mailer, phone, and text encouraging students to sign up to meet with a Peer Success Coach for an SRJC Ready appointment. 128 students attended appointments that began at the end of the 3<sup>rd</sup> quarter and were completed in the 4<sup>th</sup> quarter.

**Petaluma WD faculty session**

- As part of the Fall 2023 Welcome Day at the Petaluma campus, students had the opportunity to connect with and hear from Math and English faculty in an open forum setting where they can ask questions around "things your fellow students wish they knew before their first midterm", and how to be successful in Math and English during your first year. This opportunity to directly engage with faculty allows students to begin to build relationships that will support them in their educational journey, as well as lower potential perceived barriers between faculty and students, thereby encouraging help seeking behavior.

8. Enhance the Success Coach Program by infusing new training segments, incorporating an automated student referral system, and increasing the number of Success Coaches to more optimally serve Hispanic and low-income students.	<b>Year 3:</b> Redesign Success Coach training activities to include new culturally relevant practices geared toward serving the target population.
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July 1<sup>st</sup> – September 30<sup>th</sup>

On-going Success Coach training focused on best practices to support Latinx Students and first gen students.

Peer Success Coaches attended the following culturally relevant trainings and events:

- QPR Suicide Prevention Training 9/28

We thank you for your continued support and look forward to working with students enrolled in Success Coach supported Lanzamiento sections in future semesters.